

# Yale New Haven Health System Center for Healthcare Solutions



2010 Spring/Summer Course Guide



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**YALE NEW HAVEN HEALTH SYSTEM CENTER FOR HEALTHCARE SOLUTIONS COURSES**

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**ABOUT YNHHS-CHS**


The Yale New Haven Health System Center for Healthcare Solutions (YNHHS-CHS) provides programs and services based on best practices that help healthcare organizations address the myriad of challenges they face every day. Whether your need is implementing interventions that minimize the occurrence of healthcare associated infections or teaching your staff how better to communicate to enhance overall patient safety, YNHHS-CHS can help you find or design a solution that best meets your needs. Courses listed are available through a contract with YNHHS-CHS. In addition to healthcare solutions courses, a variety of emergency preparedness courses have been developed through Yale New Haven Center for Emergency Preparedness and Disaster Response, [www.yaleneewhavenhealth.org/emergency](http://www.yaleneewhavenhealth.org/emergency). Courses and workshops can be customized to meet your organization’s requirements. If there is a service that you need, please contact us at one of the offices below:



center@ynhh.org • www.ynhhs.org/healthcaresolutions			
<p><b>Headquarters and Eastern Region Office</b>                      1 Church Street, 5th Floor                      New Haven, CT 06510                      Tel. 203.688.3224                      Fax 203.688.4618</p>	<p><b>National Capital Region Office</b>                      4196 Merchant Plaza, Suite 501                      Lake Ridge, VA 22192                      Tel. 202.590.0774                      Fax 703.852.3520</p>	<p><b>Central Region Office</b>                      5323 Harry Hines Blvd.                      Suite E6.218                      Dallas, TX 75390-8890                      Tel. 214.648.0223                      Fax 214.648.2544</p>	<p><b>Western Region Office</b>                      777 Mariners Island Blvd.                      San Mateo, CA 94404-5008                      Tel. 203.688.3224                      Fax 203.688.4618</p>


YNHHS-CHS Courses

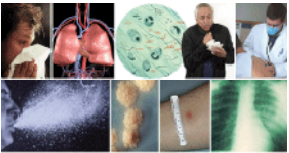
**Patient safety training:**  
 Patient safety courses provide training to individuals who provide care directly or indirectly for patients about ways to prevent and minimize situations that increase the risk of infections associated with episodes of care. These courses place special emphasis on the role of the entire healthcare team which includes healthcare workers, medical providers, administrators, patients and their families.


Course Name	Targeted Audience	Modality	Course Overview	Competency/Capability Addressed
 <p><b>Prevention of Healthcare Associated Infections: (PS 101)</b></p>	<p>Non-clinical healthcare workers (environmental services, dietary, transportation)</p>	<ul style="list-style-type: none"> <li>▪ Online</li> </ul>	<p>Introductory level</p> <p><b>PS 101 information topics include:</b></p> <ul style="list-style-type: none"> <li>▪ A definition of healthcare-associated infections (HAIs), and an explanation of how they are spread</li> <li>▪ Discussion of the significance of multidrug-resistant organisms (MDROs)</li> <li>▪ Instructions on how to perform proper hand hygiene to reduce the risk of contamination and the spread of organisms</li> <li>▪ Information on how to prevent the spread of HAIs</li> </ul>	<ul style="list-style-type: none"> <li>▪ Assists individuals and organizations in meeting the Joint Commission National Patient Safety Goal 07.03.01 training requirement for healthcare workers in the area of HAIs, including MDROs</li> <li>▪ Aligns with recommendations of the Centers for Disease Control and Prevention (CDC), the Society of Healthcare Epidemiology of America (SHEA), the Infectious Diseases Society of America (IDSA) and the Association of Professionals in Infection Control and Epidemiology (APIC)</li> <li>▪ AMA PRA Category 1 CME credit (online)</li> </ul>



YNHHS-CHS Courses				
Course Name	Targeted Audience	Modality	Course Overview	Competency/Capability Addressed
 <p><b>Preventing the Transmission of Multidrug-Resistant Organisms (PS 201)</b></p>	<p>Clinical (physicians, nurses, patient care assistants, clinical laboratory professionals, mid-level practitioners and radiology technicians)</p>	<ul style="list-style-type: none"> <li>Online</li> </ul>	<p>Intermediate level</p> <p><b>PS 201 information topics include:</b></p> <ul style="list-style-type: none"> <li>A definition of healthcare-associated infections (HAIs), and an assessment of their impact in the healthcare setting</li> <li>A discussion of the significance of multidrug-resistant organisms (MDROs) and their failure to respond to treatment</li> <li>Identification of evidence-based practices used to prevent MDROs in acute care facilities</li> <li>Fostering an enhanced atmosphere of patient safety to encourage the elimination of preventable MDROs</li> <li>Performing proper hand hygiene to reduce the risk of contamination and the spread of organisms</li> <li>Encouraging patients' active involvement in their own care as a patient safety strategy</li> </ul>	<ul style="list-style-type: none"> <li>Assists individuals and organizations in meeting the Joint Commission National Patient Safety Goal 07.03.01 training requirement for healthcare workers in the area of HAIs, including MDROs</li> <li>Fully aligned with recommendations/requirements of the CDC, the Society of Healthcare Epidemiology of America (SHEA), the Infectious Diseases Society of America (IDSA) and the Association of Professionals in Infection Control and Epidemiology (APIC)</li> <li>AMA PRA Category 1 CME credit (online)</li> </ul>

YNHHS-CHS Courses				
Course Name	Targeted Audience	Modality	Course Overview	Competency/Capability Addressed
 <p><b>Preventing Surgical Site Infections (PS 203)</b></p>	<p>Clinicians specializing in surgical procedures (surgeons, anesthesiologists, operating room nurses, recovery room nurses), and allied health professionals (surgical technicians)</p>	<ul style="list-style-type: none"> <li>Online</li> </ul>	<p>Intermediate level</p> <p><b>PS 203 information topics include:</b></p> <ul style="list-style-type: none"> <li>Definition of a surgical site infection (SSI), and identification of the associated risk factors</li> <li>Description of the two methods in place to establish surveillance of the surgical site</li> <li>Identification of evidence-based practices suggested to prevent the development of SSIs</li> <li>Recognition of the importance of clinical guidelines set forth to reduce SSIs postoperatively</li> </ul>	<ul style="list-style-type: none"> <li>Assists individuals and organizations in meeting the Joint Commission National Patient Safety Goal 07.05.01 training requirements for healthcare workers involved in surgical procedures to minimize the occurrences of surgical site infections</li> <li>AMA PRA Category 1 CME credit (online)</li> </ul>
 <p><b>Preventing Central Line-Associated Bloodstream Infections (PS 204)</b></p>	<p>Clinical practitioners (physician, nurse practitioner, physicians assistant, nurse) in acute care hospitals, infusion centers and skilled nursing facilities who insert, remove and otherwise monitor central lines</p>	<ul style="list-style-type: none"> <li>Online</li> </ul>	<p>Intermediate level</p> <p><b>PS 204 information topics include:</b></p> <ul style="list-style-type: none"> <li>Definition of a central line-associated bloodstream infection (CLABSI), and identification of the associated risk factors</li> <li>Identification of evidence-based practices suggested to prevent the development of CLABSIs</li> <li>List of guidelines for the insertion and removal of central venous catheters (CVCs)</li> <li>Recognition of the importance of clinical staff adherence to guidelines set forth to reduce CLABSIs</li> </ul>	<ul style="list-style-type: none"> <li>Assists individuals and organizations in meeting the Joint Commission National Patient Safety Goal 07.05.01 training requirements for healthcare workers involved in the placement of central lines in order to minimize central line-associated bloodstream infections</li> <li>AMA PRA Category 1 CME credit (online)</li> </ul>

YNHHS-CHS Courses				
Course Name	Targeted Audience	Modality	Course Overview	Competency/Capability Addressed
 <p><b>It's In Our Hand (PS DVD)</b></p>	All hospital healthcare employees	<ul style="list-style-type: none"> <li>Online</li> <li>DVD</li> </ul>	<p>Introductory level</p> <p><b>PS DVD information topics include:</b></p> <ul style="list-style-type: none"> <li>The spread of infections through hands</li> <li>Hand washing protocols</li> <li>Effective communication approaches</li> </ul>	<p>This 12-minute DVD provides healthcare workers with an understanding of the need for consistent hand hygiene protection and how easily it can spread from one person to another. It also includes recommendations for reminding coworkers of their responsibility in maintaining a safe working environment.</p>

YNHHS-CHS Courses				
<b>Infectious Diseases training:</b> Infectious disease courses provide training to healthcare workers on safely caring for patients who have illnesses that can be transmitted by contact with infected blood or body fluids. These courses place a special emphasis on protecting the health of the healthcare worker.				
Course Name	Targeted Audience	Modality	Course Overview	Competency/Capability Addressed
 <p><b>The Tuberculosis (TB) Training Program (ID 202)</b></p>	Healthcare workers who may come in contact with tuberculosis (TB) patients	<ul style="list-style-type: none"> <li>Online</li> </ul>	Intermediate level  <b>ID 202 information topics include:</b> <ul style="list-style-type: none"> <li>Healthcare community's concerns regarding tuberculosis (TB)</li> <li>The use of the Mantoux skin test (TST), acid-fast bacilli (AFB) smears and chest X-ray for screening purposes</li> <li>Groups of persons that should be screened for TB</li> <li>Measures healthcare workers should follow when working with TB patients</li> <li>Appropriate methods of isolating patients with suspected or active TB</li> <li>Pertinent information that should be provided to patients with active TB and their visitors</li> <li>Requirements for notification regarding patients with known cases of active TB</li> <li>Steps to be taken if a staff member is potentially exposed to TB</li> </ul>	<ul style="list-style-type: none"> <li>Aligns with recommendations and requirements of the Centers for Disease Control and Prevention (CDC), the National Center for HIV/AIDS, Viral Hepatitis, STD and TB Prevention: Division of Tuberculosis Elimination and the Occupational Safety and Health Administration (OSHA)</li> <li>AMA PRA Category 1 CME credit (online)</li> </ul>

YNHHS-CHS Courses				
Course Name	Targeted Audience	Modality	Course Overview	Competency/Capability Addressed
 <p><b>Bloodborne Pathogens Training Program (ID 203)</b></p>	<p>All RNs (clinical nurses, clinical nurse specialists, APRNs), MDs, PAs, direct care givers, clinical laboratory professionals and those individuals who come into contact with blood specimens</p>	<ul style="list-style-type: none"> <li>Online</li> </ul>	<p>Intermediate level</p> <p><b>ID 203 information topics include:</b></p> <ul style="list-style-type: none"> <li>Risks associated with Human Immunodeficiency Virus (HIV), Hepatitis B Virus (HBV) and Hepatitis C Virus (HCV)</li> <li>Potential routes of exposure from bloodborne pathogens</li> <li>Practices which help to limit the risk of transmission of bloodborne pathogens, including:                             <ul style="list-style-type: none"> <li>Proper hand hygiene</li> <li>Proper use of personal protective equipment</li> <li>Safe handling of specimens</li> <li>Methods for the safe disposal of sharps and the cleaning of spills</li> </ul> </li> <li>Steps to be taken in the event of an exposure to a potential bloodborne pathogen</li> </ul>	<ul style="list-style-type: none"> <li>Adheres to OSHA Bloodborne Pathogens Standard (29 CFR 1910.1030). This standard was devised in 1991 to protect healthcare workers who are at risk for bloodborne pathogens, including Hepatitis B, Hepatitis C and HIV/AIDS exposure. The standard was updated in 2001 to reflect the requirements of the Needlestick Safety and Prevention Act enacted by Congress in 2000</li> <li>AMA PRA Category 1 CME credit (online)</li> </ul>

YNHHS-CHS Courses				
Courses focused on bioterrorism: Recognizing and responding to biological disasters.				
Course Name	Targeted Audience	Modality	Course Overview	Competency/Capability Addressed
 <p><b>Bioterrorism Preparedness for Clinicians (EM 201)</b></p>	Recommended for physicians and other clinicians, medical professionals and first responders	<ul style="list-style-type: none"> <li>Online</li> </ul>	<p>Intermediate level</p> <p>Designed to prepare physicians and other clinicians for a bioterrorist event or other potential public health emergency</p> <p><b>EM 201 information topics include:</b></p> <ul style="list-style-type: none"> <li>Bioterrorism events</li> <li>Bioterrorism agents</li> <li>Clinical recognition of syndromes</li> <li>Preventing person-to-person transmission</li> <li>Communication</li> <li>Mental health issues</li> <li>Additional resources</li> </ul>	<ul style="list-style-type: none"> <li>Columbia University School of Nursing and Association of Teachers of Preventive Medicine Clinician Competencies</li> <li>Texas Department of State Health Services requirement for education for renewal of nursing license</li> <li>1 AMA PRA Category 1 CME Credit (online)</li> </ul>
 <p><b>Healthcare Worker Response to a Pandemic Influenza (EM 180)</b></p>	Healthcare workers and volunteers in acute care hospitals, community health centers, home health agencies, urgent care centers, skilled nursing facilities, ambulatory surgery centers and public health agencies	<ul style="list-style-type: none"> <li>Instructor-led</li> <li>WebEx</li> <li>Online</li> </ul>	<p>Introductory level</p> <p><b>EM 180 information topics include:</b></p> <ul style="list-style-type: none"> <li>The origin of pandemic influenza and the risk of an outbreak</li> <li>The difference between seasonal, epidemic and pandemic influenza</li> <li>The impact of an outbreak</li> <li>Ways to protect yourself and your family in the event of a pandemic influenza</li> <li>Limiting your exposure and protecting yourself from infection by correctly using personal protective equipment (PPE)</li> <li>Coping strategies to deal with the stress of a pandemic outbreak</li> </ul>	<ul style="list-style-type: none"> <li>WHO Checklist for Influenza Pandemic Preparedness Planning</li> <li>HHS Pandemic Influenza Plan Supplement 3 Healthcare Planning</li> <li>CDC Guideline for Hand Hygiene in Health-Care Settings</li> <li>1 AMA PRA Category 1 CME Credit (online)</li> </ul>